

Royal Ulster Agricultural Society

Event Terms & Conditions



The terms and conditions detailed in this document are applicable to any of the Royal Ulster Agricultural Society's three charitable events; [Balmoral Show](#), [Royal Ulster Premier Beef & Lamb Championships](#) and/or [Royal Ulster Winter Fair](#).



They are to be read together with all other statements and/or directives shown on the ticket, displayed on the premises or displayed within event publications. In this document "RUAS" refers to the Royal Ulster Agricultural Society.

For further information please read the RUAS Privacy Policy at www.ruas.org.uk/privacy

Admission Transaction

The possession of a ticket/wristband granting admission to any RUAS event shall constitute an acceptance of the terms and conditions detailed below and implies an undertaking on the part of the holder to accept them.

By entering the event as a ticket/wristband holder, you agree that the organiser (RUAS) and accredited third-party media organisations reserve the right to use images and or videos recorded at the event for live broadcasting, pre-recorded programmes and/or in future marketing materials, on social media and/or online. Recordings may include your image, likeness and/or voice.

Please note that your ticket/wristband purchase is non-transferable and non-refundable. All RUAS events are rain or shine events.

The RUAS will not be responsible for any tickets/wristbands that are lost, damaged or not otherwise in the possession of the ticket/wristband holder. Duplicate

tickets/wristbands will not be issued and will need to be repurchased. All tickets/wristbands will remain the property of the organiser (RUAS) until full payment has been received.

All wristbands must be worn on the wrist and correctly fastened at all times during the event. Wristbands not worn as directed will be retained at the entrance gates. Tampering will invalidate the wristband. Stretching, tearing, taping or cutting the wristband is not permitted. If wristband tampering is evident, the wristband will be voided, and the wearer will be refused entry.

Admission

The venue management and event organiser (RUAS) reserve the right to refuse admission and may on occasions have to conduct security searches to ensure the safety of the patrons.

The organiser (RUAS) would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of:

- declining to be searched
- abusive, threatening, drunken, offensive or other antisocial behaviour, for instance:
 - smoking in no smoking areas.
 - carrying offensive weapons or illegal substances.
 - making inappropriate audio, video or photographic recordings.
 - the possession of alcohol other than in licensed areas.
- behaviour considered being disruptive or having an adverse impact on the running of or elements of the Show.

Visitors to the event must act responsibly at all times and refrain from any act which could endanger themselves, other event stakeholders or animals.

Admission is by full ticket or untampered wristband only.

Tickets/wristbands are sold subject to the organiser's (RUAS) right to alter or vary the programme, including but not limited to changes to the advertised programme due to events or circumstances beyond its control, without being obliged to refund monies or exchange tickets/wristbands.

If tickets/wristbands are re-sold or transferred for profit or commercial gain by anyone other than the organiser (RUAS) or one of their authorised sub-agents, they will become void, and the holder may be refused entry to or ejected from the venue.

Wristbands/tickets may not be used for competitions or promotions without written permission from the organiser (RUAS).

The acceptance of your order is not a guarantee of availability. If the organiser (RUAS) is unable to fulfil your request, you will be notified at the earliest possible opportunity and an alternative may be offered or a refund provided. This agreement does not cover the cost of travel or accommodation.

The organiser (RUAS) cannot be held responsible for any errors or omissions on the website.

Re-admission

Re-admission is subject to full compliance with the prevailing re-admission policy at each event.

Persons wishing to avail of the re-admission process must ensure they have complied with the prevailing re-admission procedures *prior to* exiting the event.

Liability

To the fullest extent permitted by law, neither the RUAS or its trading subsidiaries will be responsible for any loss, damage, death or injury howsoever caused unless (i) the relevant party has breached its legal obligations; and (ii) such loss or damage is a direct and reasonably foreseeable result of the breach.

Personal property is brought to the Venue at your own risk. The organiser (RUAS) accepts no responsibility for any loss of personal property and vehicle contents are left at owner's own risk.

Pre-Purchased Vehicle Parking

All pre-purchased vehicle parking, caravan and trailer parking, is non-refundable.

Event Services

Event services provided by the organiser (RUAS), including but not limited to electrical hook-up, are non-refundable.

Third-Party Services

If you have purchased any third-party services in connection with the Event (including but not limited to Wi-Fi and electrical provisions for trade stands), any cancellation,

refund, or similar request relating to those services must be directed to the third-party provider.

Refunds, where applicable, will be subject to the relevant third party's own Terms & Conditions and refund policy.

General Information

The organiser (RUAS) will not be responsible for any delay in the delivery of tickets/wristbands due to circumstances beyond its control. It is the responsibility of the ticket/wristband holder to contact the organiser (RUAS) in the event of non-delivery.

The organiser (RUAS) will not be responsible for data communications failure or malfunction.

The organiser (RUAS) cannot take responsibility for travel difficulties such as strikes, inclement weather, travel delays, or any other circumstances beyond the RUAS's control.

There are restricted capacities within all structures at the event. Once they reach maximum capacity there will be no further admission until safe to do so.

No dogs, other than verifiable assistance dogs, will be permitted into the event. Dogs are not permitted to stay in vehicles on site whilst patrons attend the event, including in car parks.

No glass bottles, alcohol or illegal substances may be taken into the event.

The organiser (RUAS) reserves the right to implement any restrictions/conditions deemed necessary before and during the event to ensure the safe management of the event.

The organiser (RUAS) reserves the right to amend the terms and conditions of any ticket/wristband in accordance with any new laws, legislation or internal company policies.

The organiser (RUAS) reserves the right to postpone or abandon the event but will not be responsible for loss incurred by third parties resulting from such postponement or abandonment. It is the responsibility of the ticket/wristband holder to ascertain the date and time of any rearranged event.

Any Further Information

For further enquiries please contact the Royal Ulster Agricultural Society.

Telephone: +44 (0) 28 9066 5225

Email: General enquiries info@ruas.org.uk

Ticket related enquiries tickets@ruas.org.uk